



HOW TO REGISTER, LOG IN AND ACCESS WELLCONNECTED



MEMBERS



An Independent Licensee of the Blue Cross and Blue Shield Association

YOU THINK ABOUT MAXIMIZING YOUR HEALTHCARE BENEFITS.

**We think about providing you with the tools
you need to ensure that you do.**

WITH YOUR BLUE CROSS OF IDAHO

healthcare coverage, the tools and information you need are at your fingertips, literally.

Login to the Blue Cross of Idaho website, www.bcidaho.com. Once you're a registered user, you will have access to your claims, deductible and benefit information. Registration also gives you access to WellConnected, Blue Cross of Idaho's comprehensive online health and well-being program.

**With all of the information out there, it's hard to know what to
believe and where to go for reliable information on healthcare.**

**WELLCONNECTED GIVES YOU THE RESOURCES YOU NEED,
ALL IN ONE PLACE – WWW.BCIDAHO.COM**

HOW TO REGISTER AND LOG IN FOR MEMBERS

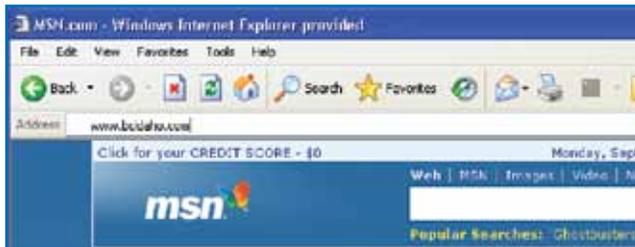
You are a member if:

- You are an employee of a group that has purchased Blue Cross of Idaho health insurance, AND
- You are covered by group insurance through your employer.

Follow these steps to register as a member on the Blue Cross website.

Step #1

Once on the Internet, enter **bcidaho.com** in the address box and hit enter.



This should take you to the home page of the Blue Cross of Idaho website.

Step #2

Select “Register Now!” in the left side of the screen.



Step #3

This will take you to a page that asks you to indicate what constituent group you want to register as; select “Member.”

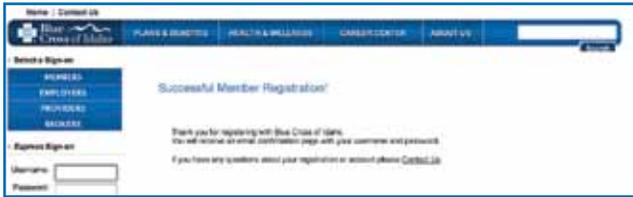


Step #4

Following the instructions on the registration page, enter personal information, your email address (twice), information from your ID card, a username and a password (twice).



If the registration is successful you will get the following page.



IF you do not get this message, it could be that:

- The data entered does not match the information in our enrollment system (e.g., name, birth date, enrollee ID number or group number)
- You're already registered

If there is an issue with data, please double-check the information you entered and make the necessary corrections. If you still cannot complete the registration process, contact Customer Services.

If you're already registered, you will have to contact our Customer Service department at the number on the back of your ID card for assistance.

Step #5

Upon successful registration, we send a confirmation email. Because of the sensitive nature of information contained in the email, we send it securely. In order to view the email, you must click on "View Message."

Step #6

You can now go to our Website (bcidaho.com), and enter the username and password in the "Express Sign-on" area in the upper left of the home page.



You are now logged in and will be directed to your member home page, which will welcome you by name.



Step #7

Once on the member home page, you have access to benefits and eligibility information, claims history and a host of tools, from those that educate and help you make more informed decision about your health care to those that can help you make lifestyle changes to improve your health.

To access the wellness tools (powered by Health Media) select the WellConnected graphic below “Wellness Tools.”



From this page, follow instructions under “Personal Health Assessment.”



There is a short registration process you must complete, after which you can take a personal health assessment or enroll in a “digital” health coaching program.